

Configuring your modem/router

Aussie Broadband nbn™

Login to the modem/router

1. Open a web browser.
2. Enter **192.168.20.1** into the address bar.
3. You will be prompted to either go through the setup wizard or skip to the main menu. Click "No, skip to main menu." and enter your username and password. If your modem/router has been factory reset, the username and password should both be 'admin'.
4. Click 'Internet' on the left-hand side of your screen.
5. Click 'Create New'.
6. For the 'Description' write 'Aussie Broadband'. Under 'Internet Service' select 'Ethernet WAN'. Then under 'Connection Type' select 'Dynamic IP'.
7. Click on the 'Apply' button.
8. Click on the 'Apply/Save' button.
9. Congratulations, you should now be able to access the internet (refer to page 3 of your Aussie Broadband nbn™ Connection Guide for wireless details).

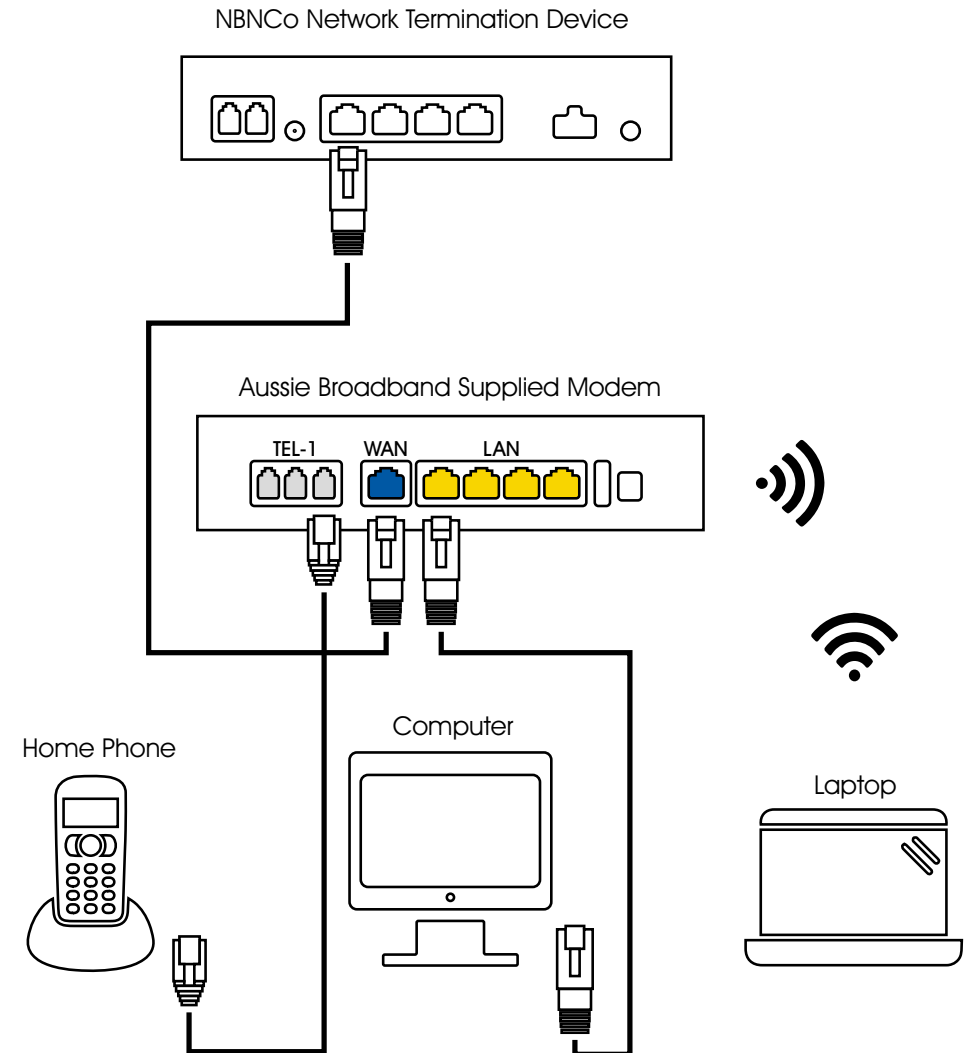
Note – this is only needed if you have factory-reset your modem/router; otherwise, Aussie Broadband has pre-configured hardware specifically for your service.



Instructions are subject to change based on firmware updates. For the latest step-by-step instructions (with images) visit aussiebroadband.com.au/fwmodem

For more information or technical support call 1300 880 905
aussiebroadband.com.au

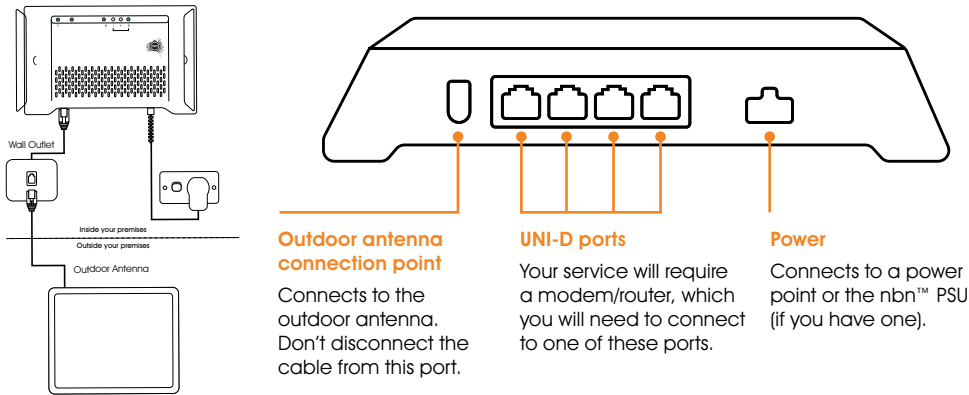
Fixed Wireless self installation guide



Getting to know your nbn™

Getting to know your equipment

By now nbn™ will have installed an outdoor antenna, wall outlet and nbn™ connection box. These devices work together to bring an nbn™ connection into your home.



The outdoor antenna

The outdoor antenna has been installed in a specific place to give you the best signal, so it is important not to put or have anything in front of it.

Please don't move, paint or tamper with the nbn™ equipment including the nbn™ connection box and outdoor antenna, including any cabling connected to these units.

What's your nbn™ connection box telling you?

Your Fixed Wireless nbn™ connection box has a number of lights that will allow you to determine the status of your connection.

You can use the table on the next page to identify if there are any issues with your nbn™ Fixed Wireless service, and the action you can take to repair this.

Make sure you watch the lights for about a minute, to make sure they're not changing — then note the colour down and whether the lights are blinking in case you need to call us.

Understanding the lights on your nbn™ connection box

| Indicator | Icon | Status | Description | Action |
|-----------------|------|----------------|---|---|
| Power | | Solid green | Power on – running from AC power | None |
| | | Blinking green | Power on – running from battery (if fitted) | Check power supply |
| | | Solid red | Power on – running from battery (if fitted)/battery low | Check power supply |
| | | Unlit | Power off | Check power supply |
| Status | | Blinking green | Normal operation | None |
| | | Blinking amber | Device booting/initialisation | |
| | | Solid green | Test mode | |
| | | Solid red | System fault detected | |
| | | Unlit | Unexpected state | |
| | | Unlit | Unexpected state | |
| ODU | | Solid green | Online | |
| | | Blinking green | Activity | |
| | | Solid red | Offline | |
| | | Blinking red | Error | |
| | | Unlit | Unexpected state | |
| Signal strength | | Red | Low signal strength (does not indicate a fault condition) | Should not cause problems with the service – if you are having speed issues call 1300 880 905 |
| | | Amber | Medium signal strength | None |
| | | Green | High signal strength | None |
| | | Unlit | Offline | The WNTD is not powered on – turn the power on and recheck the lights |